RELEASE NOTES

FORT Manager Device Logs Update Release Notes

This update makes device log exports in FORT Manager complete when an NSC Pro, WES Pro, or SRC Pro records several events in the same second.

RELEASE	RELEASE DATE	APPLIES TO	DOCUMENT ID
26.3.1	November 2, 2026	FORT Manager device logs	RN-26.3-FM

01 Summary

When an NSC Pro, WES Pro, or SRC Pro recorded several events in the same second, FORT Manager kept only one of them. For example, a single E-Stop press on an NSC Pro records four Safety State Transition entries, but the Logs tab and downloaded log files showed only one. This update keeps every entry. It applies to logs uploaded after the update.

WHAT'S NEW

- ✓ Every log entry is kept, including entries recorded in the same second.
- ✓ The Logs tab and JSON, CSV, and TXT downloads match what the Desktop App shows.

BEFORE YOU UPGRADE

- ◆ No update to FORT Manager or device firmware is required.
- ◆ Logs uploaded before this update are not changed.

02 Highlights and Safety Updates

Complete device logs

Entries that a device records in the same second, such as the Startup, Configuration updated, and Safety State Transition entries logged when an NSC Pro boots, now each appear as their own item in the Logs tab and in every download.

Timestamps in downloads

In downloaded files, entries from the same second have timestamps that differ by a microsecond, for example `19:30:33+00:00` and `19:30:33.000001+00:00`. This keeps each entry separate and in order. The Logs tab shows them with the same time.

No duplicate entries

Uploading the same logs again, from the Desktop App or with `fortcli`, does not create duplicate entries.

03 Bug Fixes

FORT Manager

- Fixed device logs keeping only one entry when an NSC Pro, WES Pro, or SRC Pro recorded several events in the same second. Startup entries shown in the Desktop App were often missing from the Logs tab and downloads.

04 Compatibility

- FORT Manager: Web App and Desktop App, current versions
- NSC Pro, WES Pro, and SRC Pro: current firmware; no update required

05 Known Issues and Limitations

- Entries missing from logs uploaded before this update are not restored. Only logs uploaded after the update are complete.
- Downloading logs ignores the Start and End Date filter and returns the device's full log history. Search the file for the time of the event you need.

06 Thank You

Thank you for choosing FORT Robotics. We build every release to make your robots safer, more secure, and more productive.

Questions about this document? Contact your Account Representative, reach us through the **FORT contact form**, or email **support@fortrobotics.com**.

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