

BULLETIN

SB26001 - Impact to Low Power BLE on specific SRC Pro Devices

CATEGORY

Non-Safety Related
Announcements

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<https://support.fortrobotics.com/hc/en-us/articles/46640564619931-SB26001-Impact-to-Low-Power-BLE-on-specific-SRC-Pro-Devices>

SB: 26001

Memorandum

To: Safe Remote Control Pro 1001, 1002, and 1003 Customers

From: Eric Zaremski, Director of Technical Operations

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Valued Customer,

As part of our commitment to quality, FORT has identified a manufacturing deviation affecting a limited number of Safe Remote Control Pro (SRCP) devices. A contract manufacturer inadvertently received and used copper-coated SRCP enclosures from a supplier that impact short range Bluetooth functionality.

Only Safe Remote Control Pro models 1001, 1002, and 1003 within the lots listed below are impacted.

Safety Impact / Potential Hazard?

- NO

What is affected

- **Standard (short-range) Bluetooth onboard** will not function on impacted units.

What is not affected

- **Enhanced (long-range) Bluetooth on 1003 models remains fully functional.**
- Core device operation is unchanged, including user controls and primary communication methods.

Operational impact

For most deployments, this condition has no practical impact, as short-range Bluetooth is not typically used for standard operation.

Action requested

If short-range Bluetooth is required for your application and you have impacted units, **please notify FORT Robotics (support@fortrobotics.com) no later than April 1, 2027** so we can coordinate an appropriate remediation plan.

FORT values your business and appreciates your partnership.

Who Is Impacted?

Customers who have SRCP 1001s and 1003s with the following lot codes:

SRCP 1001	SRCP 1003
WB048792	WB048791
WB048611	WB048612
WB048303	WB048371
	WB048347
	WB047740

Onboard BLE functionality for SRCP 1001 and SRCP 1003 models will not function properly.