

BULLETIN

SB26004 - FORT Manager Desktop Tethering Issue for Older Firmware Versions

CATEGORY	UPDATED	LANGUAGE	STATUS	ARTICLE
Non-Safety Related Announcements	2026-07-09	en-us	DRAFT	52822964466075

SOURCE

<https://support.fortrobotics.com/hc/en-us/articles/52822964466075-SB26004-FORT-Manager-Desktop-Tethering-Issue-for-Older-Firmware-Versions>

DATE: 07/09/2026

Service Bulletin Number: 26004

IMPACTED RANGE: Pro Series users that have not updated firmware since March 2026 and tether to Fort Manager Desktop Application.

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Valued Customer,

FORT is aware of an issue identified with the latest Fort Manager Desktop Application release (version 1.6.9) where Pro Series users that have not updated their firmware version since March 2026 will experience failures upon tethering their devices to their Fort Manager Desktop Application. FORT is actively working on a patch release that will be pushed automatically to all Fort Manager Desktop Applications by end of day today, July 9th, 2026.

Safety Impact / Potential Hazard?

- NO

Operational impact

Failures upon tethering devices

Action requested

No action requested at this time - updates will be automatically pushed to customer applications.

FORT values your business and appreciates your partnership.